

Hey Formalwear Fam!

It's come to my attention that not everyone is being a team player! Going forward, remember to follow these rules if you wanna keep killing it on the sales floor!

1. The best defence to shoplifting is great customer service.
2. Your key card should be kept on you at all times - you're responsible for it.
3. The time to upsell is always.
4. You can find success in the moments you least expect.
4. Our clothing expertise is why the customers trust us.
5. "Later" is code for "never" - don't let customers walk without making a sale.
7. Good managers always have their teammates' back.
6. When processing damaged items, write down all the information you have.

- Kit